

COVID-19

- COVID-19 Operations & Emergency Response
 - With impact of the Omicron variant stabilizing, a gradual, phased resumption of previously held activities is underway. Visitation restrictions are relaxing for both the hospital and long-term care, and other non-essential, previously delayed services are being resumed. The in-patient unit remains at or over 100% capacity, and volumes in the Emergency Department also remain high. Additional 'over-flow' surge beds were in use for approximately 5 weeks due to increased regional inpatient demand.
- COVID-19 Vaccination
 - The organization held its final mass community clinic this month, as demand for community vaccine clinics is decreasing with over 89% of Renfrew County residents over the age of 12 having received two or more doses. Vaccines will remain available through pop-up clinics across the County, or large-scale clinics in Pembroke, that will be run by the Renfrew County and District Health Unit.
 - Across our organization, 87% of staff have received their third dose of COVID-19 vaccine, while a number of staff members are not yet eligible. The Ministry of Long-Term Care has extended the deadline for all long-term care staff to receive their booster to March 14, 2022.

Board

- The Board recruitment and nomination cycle has begun, with the application for Board Members and Patient / Resident Representatives currently underway. The Board will be looking to fill up to three vacancies to bring the Board to a full complement of 11 Directors.
- Community member names were presented and approved for appointment to the 2022-2023 Nominating Committee. The Nominating Committee's recommendation on candidates for Directors and Patient / Resident Representatives will be brought to the May Board of Directors meeting for approval, and those being presented for election will be invited to attend the AGM in June.

Auxiliary

- After being closed since December, The Whistle Stop and the Gift Shop both re-opened on February 1, 2022. The volume of donated items to the Whistle Stop is lower at this time, but the Auxiliary expects to see an increase with spring cleaning.
- The Annual General Meeting is scheduled for April, and it is hoped it will be able to be hosted in-person.
- The Auxiliary President participated in the first meeting of the new Fundraising Committee last week.

Foundation

- The transition of Foundation Board members is ongoing, and a review of the Foundation mandate and capabilities is underway as it approaches reviving fundraising and support for long-term care fundraising initiatives.
- James Thompson, the new Community Engagement and Fundraising Coordinator, has taken over operation of the Catch the Ace lottery.

Health Campus Updates

Electronic Health Record Transition – Epic

- A project assessment report was shared highlighting high-level project deliverables completed, as well as a summary for all Fuzion 2 partners of the overall project status. The build phase is now ending across the 19 different modules, and we are moving into the testing and operational readiness phase. It was noted that DRDH is progressing very well and has achieved a “satisfactory” or “watch” indicator in every module with the exception of one.
- Significant work from the DRDH Epic team has been undertaken to keep the project on track with the tight timelines, and the team is looking forward to closing the build phase to plan for training in the coming months.

Human Resources

- A draft Strategic Human Resources Plan covering the years 2022-2025 was presented and approved by the Board of Directors. The plan provides strategic direction and operational actions to support the organization’s strategic goal to continually enhance physician and staff recruitment, retention and engagement, as well as opportunities for growth over the coming years.

Long-Term Care

- A Compliance Inspector from the Ministry of Health and Long Term Care (MLTC) visited The Four Seasons Lodge in November 2021 to follow up on a mandatory report of a Critical Incident submitted in August of 2021. The licensee copy of the inspector report was received and identified 1 Written Notice of Non-Compliance. A voluntary plan of correction was recommended, and was created to support future compliance. Leadership will implement the action plan as shared with the Board, and report to the Board of Directors on progress through the Quality, Risk and Safety Committee.
- During the visit, a standard review of infection prevention and control (IPAC) practices and supports in the Home was also completed. No findings of non-compliance were received regarding the Infection Prevention and Control review and the MLTC Inspector provided verbal feedback that the Home met all IPAC expectations, and had sufficient resources and capabilities.
- The public copy of the Inspection Report was presented for information is available on our website, the Ministry website, and is posted within the Home.

Organizational Integrated Naming Initiative

- Public consultation on the proposed integrated operating name for the organization is currently underway, facilitated by TRUEDotDESIGN. Notices of public engagement have been posted on the organization’s website, social media, throughout the organization, and in local papers. An invitation to provide feedback was also provided to specifically identified community and health partners, as well as all staff and physicians. Feedback will be reviewed by the Board of Directors at the end of the consultation period in March before next steps are determined.

Long-Term Care (LTC) Development

- The monthly project report was shared for the LTC Development Project, reporting on progress to date. Work is underway on pre-design and preliminary functional drawings, as well as high-level cost estimates. An RFP for full Prime Consulting services is expected to be issued in the coming weeks, and close after the ongoing conceptual design work has been completed.
- Work with the Ministry of Long-Term Care (MLTC) continues towards final project approval and completion of a Development Agreement to proceed with construction. The MLTC Public Consultation period completed on February 3, and the MLTC communicated there was ample public support for the project received through the public consultation to move forward towards final approval.